

PRIVACY POLICY

C O V E R F O R C E

Coverforce Pty Ltd owns 3 subsidiary companies; Coverforce Underwriting Pty Ltd, Coverforce Insurance Broking Pty Ltd and Coverforce Professional Risks Pty Ltd (**The Coverforce Group**).

At Coverforce, we are committed to protecting your privacy in accordance with the Privacy Act 1988 (Cth). This Privacy Policy describes our current policies and practices in relation to the handling and use of personal information. Coverforce is bound by the National Privacy Principles in the way it collects, uses, discloses and stores your personal information (a reference to "you" or "your" is also a reference to any person on whose behalf you acquire an interest in a product issued by Coverforce e.g. an employee).

Coverforce requires personal information in order to administer its products and to process claims. If you do not provide the information requested Coverforce we may be unable to issue an insurance product to you, or to assist you in processing a claim.

For the purposes outlined above, Coverforce may disclose your personal information to its service providers. For the purposes of assessing claims, the information disclosed may include sensitive information such as health information. Coverforce may provide this information to the relevant insurer or anyone the insurer has appointed to assist it in considering the claim, such as medical advisers, lawyers or private investigators. Coverforce may also disclose your personal information to third parties where required or permitted by law.

Coverforce may use the information collected to notify you about new products and services, and special offers, events or articles that may be of interest to you.

Coverforce may send you regular updates by email or by post on insurance matters. If you would rather not receive this information please contact Coverforce.

Coverforce will ordinarily give you access to the information it holds on you upon request, and will also correct, amend, or delete any personal information that it agrees is inaccurate. Coverforce may charge reasonable administration costs for access to personal information.

By accepting the financial services and products that Coverforce provides, you consent to the collection and use of the information you have provided for the purposes described above. For more information in relation to the Privacy Policy please contact Coverforce's Privacy Officer on 02 8814 7777, or email info@coverforce.com.au.