

## Coverforce SSL VPN set-up

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### Requirements:

- > Sophos SSL VPN client (Windows), Tunnelblick (MacOS) or OpenVPN (tablet device)
- > Configuration file.
- > Sophos Authenticator app (Android or iOS)
- > Microsoft Remote Desktop client (included on Windows computers)

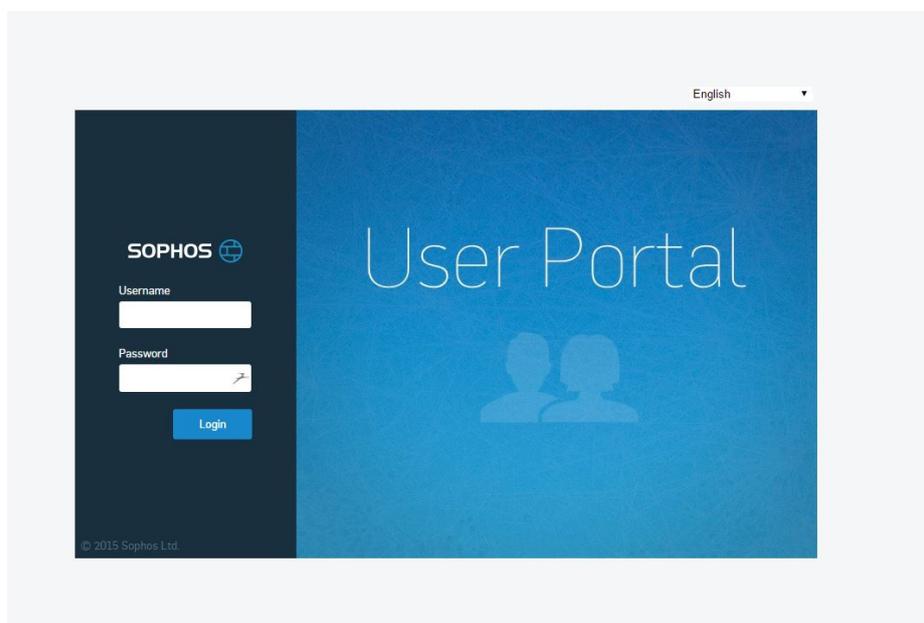
### Note:

Remote access to Coverforce system requires 2 form factor authentications. Before downloading the SSL VPN client, download an authenticator app on your mobile device from the App Store (preferred app is Sophos Authenticator).

### Set-up authentication app on your mobile.

1. On PC open web browser and enter URL <https://firewall.coverforce.com.au:8443>
2. Logon to the User Portal

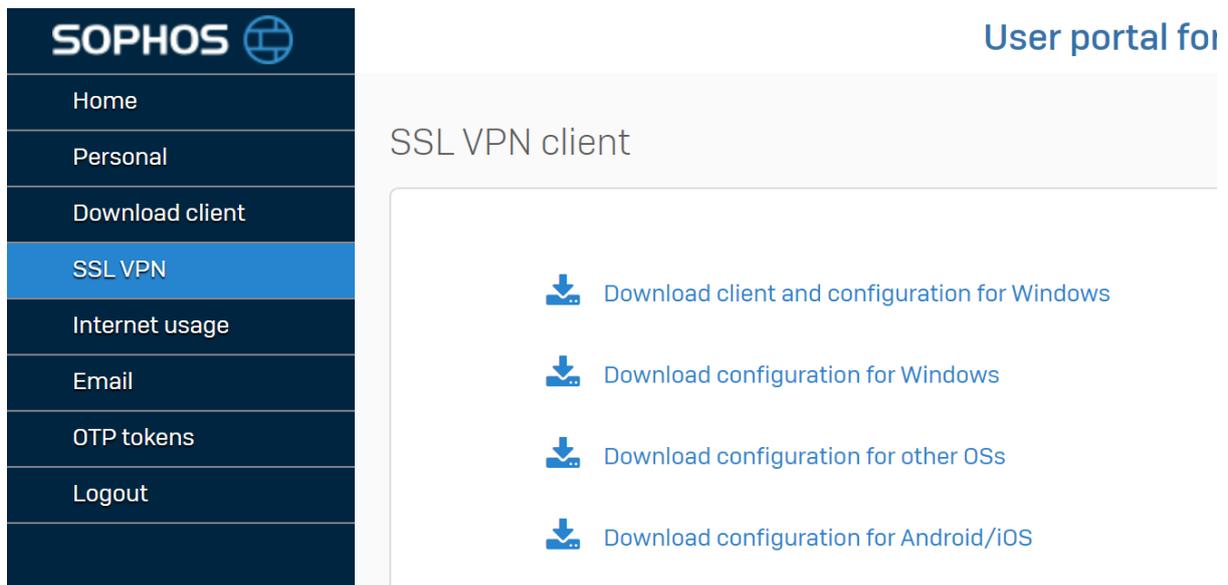
Username: {Firstname\_Lastname}  
Password: {password}



3. From mobile device open authenticator app
4. Add new account.
5. Scan QR code displayed on User Portal website.

## Download SSL VPN client and configuration file.

1. Still on User Portal webpage, click on Proceed to login link to go back to User Portal logon page.
2. Logon to the User Portal.  
**Username:** {Firstname\_Lastname}  
**Password:** {password+authentication code on mobile app}
3. For new setup using Windows PC select 1st option “Download client and configuration for Windows”
4. If already have Sophos SSL VPN installed on Windows PC, select 2nd option “Download configuration for Windows”
5. Macbook users select 3rd option “Download configuration for other OS”. (Require Tunnelblick installed on Macbook first).
6. If using tablet devices select 4th option “Download configuration for Android/iOS (Require OpenVPN installed on tablet).
7. Click on the appropriate download and install.



The screenshot shows the Sophos User Portal interface. On the left is a dark blue navigation menu with the Sophos logo at the top. The menu items are: Home, Personal, Download client, SSL VPN (highlighted in a lighter blue), Internet usage, Email, OTP tokens, and Logout. The main content area is titled 'User portal for' and 'SSL VPN client'. Below this title, there are four download options, each with a blue download icon and text: 'Download client and configuration for Windows', 'Download configuration for Windows', 'Download configuration for other OSs', and 'Download configuration for Android/iOS'.

Connect to Coverforce (steps below are for the Sophos SSLVPN client, for Macbook run Tunnelblick and for tablet run OpenVPN).

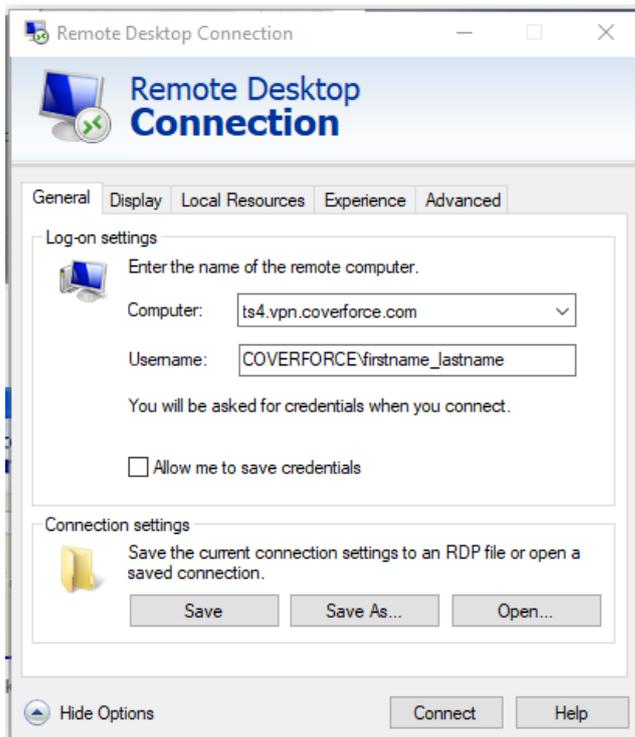
1. Right click on the Sophos SSL VPN client (traffic lights icon) from the taskbar.
2. If more than 1 connection file, select the [firstname\\_lastname@coverforce.com.au ssl vpn config](#) and click Connect.
3. Logon with your Coverforce credentials.  
**Username:** {Firstname\_Lastname}  
**Password:** {password+authentication code on mobile app}
4. When the traffic lights turns green then you are connected.
5. Open Remote Desktop.

### Setting up Microsoft Remote Desktop (Windows Only)

1. Open Remote Desktop app and click on More options on the bottom left corner.
2. Enter the following details as provided by IT.

**Computer:** {terminal server name}

**Password:** {COVERFORCE\firstname\_lastname}



3. Click on Save As... (save link on Desktop for easy access).
4. Click on Connect.